



Primary Parcel

Installation Guide

Primary Parcel - Shopify

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Installing, Starting and Uninstalling the App

First time users

For a first time user, to install the Primary Parcel App, to your Shopify Account, follow the below steps:

Step 1: Login to your Shopify Account

Step 2: Go to Shopify App Store – [Shopify > Apps > Visit Shopify App Store > Search for Primary Parcel](#)



Step 3: Open the App page and click on “Add App”

Step 4: Authorization Screen:

Primary Parcel requires authorization for accessing “View Shopify account data, Manage Products, Manage Orders” as these are some pre-requisites for using the app.

You are about to install Primary Parcel



Primary Parcel will be able to:

View Shopify account data

[View details](#)

Manage products

[View details](#)

Manage orders

[View details](#)

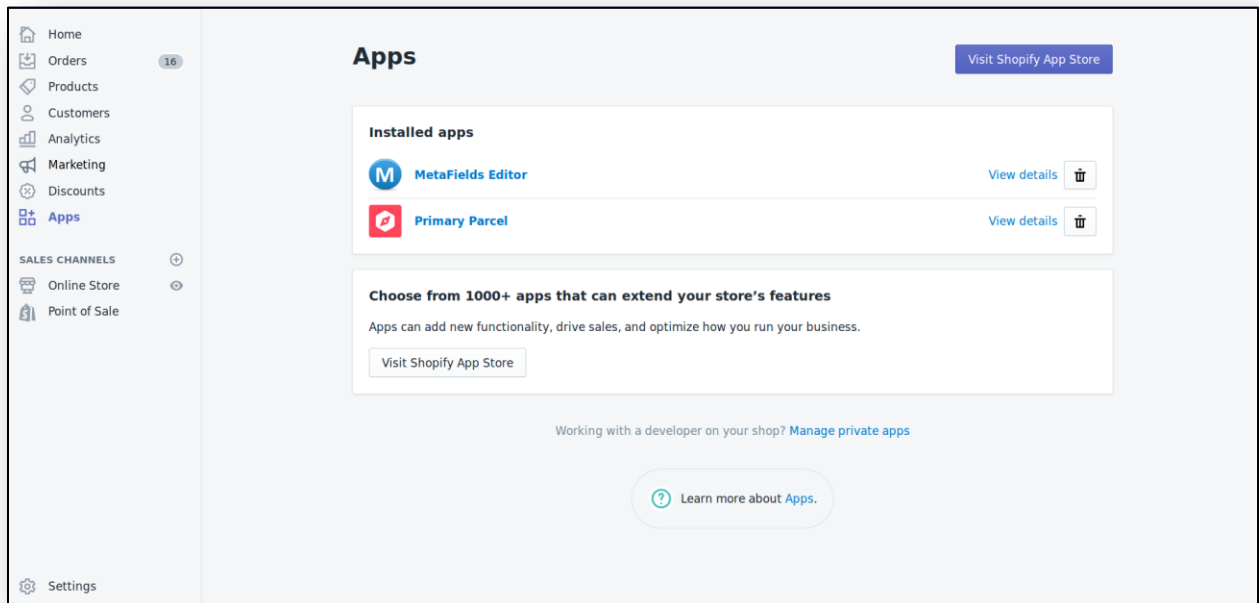
To erase your customers' personal information from Primary Parcel, uninstall the app. After 48 hours, a request will be sent to Primary Parcel to erase this data. [Learn more about data privacy.](#)

Cancel

Install app

App Installation

Step 5: The app will be added from your Shopify Store



Post install

The below screen will be displayed on opening the app from the store app section, once Primary Parcel is successfully installed.

Primary Parcel / Hi, John Doe by Primary Soft...

Menu ▾ Help & Support ▾

⚠ Your Current Plan is FREE TRIAL
 Plan started on 17-12-2018, Plan expiring on 31-12-2018,
 We have a discounted customised offer that suits your budget [Change Plan](#)

📦 Current Mode: Test
 Your customers **WON'T** be able to see the shipping method from this app in the website. [Change Mode](#)
 To test your shipping methods use First name as "Test" in checkout

Dashboard

Customer Information	Last Sync Status	Count Status
Current Plan FREE TRIAL	Products Dec 4, 2018, 10:16 am	Products 10
Mode <input type="checkbox"/>	Fulfilment Service Dec 4, 2018, 10:00 am	Fulfilment Service 8
	Zone Dec 4, 2018, 10:00 am	Zone 3

Transit Time and Warehouse

Transit time is used for calculating the time required for the product to reach the destined state from your nearest warehouse, Delivery date on the checkout is calculated by using the end transit time and the greatest lead time of the products in cart. Default Max Transit Time is used if state wise transit time is not mentioned
[Manage Warehouse](#)

Fulfilment Service

Fulfilment Service displayed from shopify.
[Manage fulfilment Services](#)

Global Setting

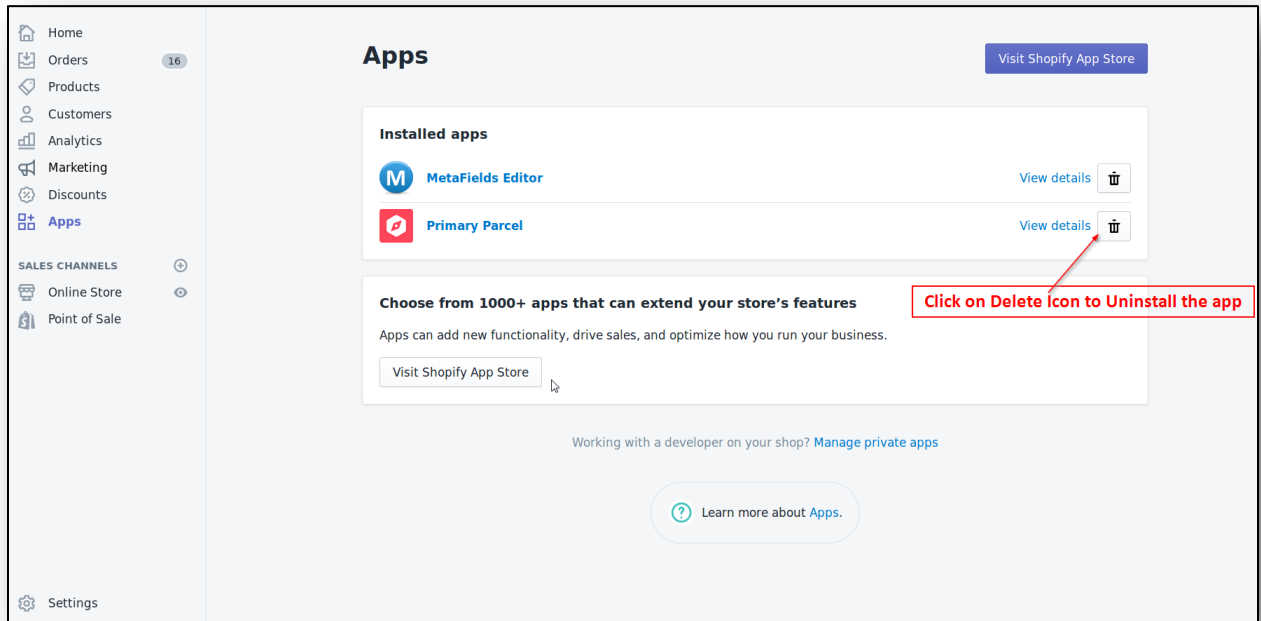
[Global Setting](#)

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Dashboard

Uninstall the app

To uninstall the app, simply click on delete icon from the Apps section of Shopify and the app will be removed from the store however you need to send a mail to customer service (support@primarysoftware.com) for confirmation.



Uninstallation